

# QWQHC Online

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## A Social Software Solution



## Sixent is on-demand social software for versatile enterprise engagement and collaboration.

Healthcare organizations can use this private and brandable social networking system that integrates a suite of social technologies, for stakeholder engagement and collaboration, patient empowerment and to enhance innovation processes in healthcare organizations.

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ENTERPRISE

- 1** Create online support communities where patients find and connect to others with like medical conditions in online networks to learn from and support each other
- 2** Leverage Web 2.0 technologies to allow patients, their families and medical teams to share information about their care
- 3** Promote continuous learning where healthcare professionals of all types – physicians, nurses, researchers and administrators – can leverage Web 2.0 technologies to share expertise, best practices, lessons learned via online Communities of Practice and collaboratives
- 4** Complement and enhance collaboration among stakeholders in a healthcare ecosystem using Web 2.0 technologies to provide rich expert directories with personal publishing and peer-to-peer communication features, ad-hoc group collaboration and ideation tools





**Annika Laale**



Working together to make health w

About

Contacts

Public

Activity

Information



Annika Laale, BA (Honours), MA, has a strong foundation in organization development, human interaction, and innovative learning solutions. She is a versatile and strategic facilitator and consultant in the field of organization development, particularly in the areas of change management strategy, conflict resolution, and process facilitation. Her passion and desire to have a positive impact on the health care system was what led her to join the Quality Worklife - Quality Healthcare Collaborative (QWQHC) as a consultant in December 2009. Annika has developed and implemented quality of worklife strategies to support the front lines in health care.

Personal

Local Time 11:52 PM (GMT -5)

My Groups



QWQHC Online | CQVT-SSQ  
en ligne  
Member

Business

Employer

Knowledge Exchange Specialist  
**Quality Worklife - Quality Healthcare Collaborative**  
(Health Care & Medical)

1150 Cyrville Road  
Ottawa, Ontario  
K1J 7S9 Canada

<http://www.qwqhc.ca>

# Professional Profile

Summit Welcome

The screenshot shows the homepage of the QWQHC Online Summit 2011 Community. At the top, there is a navigation bar with links for Overview, Home | Accueil, Discussions, Ideas | Idées, Manage, and Members | Membres. Below the navigation bar is a large video player featuring a man in a suit and glasses, with a play button overlay. To the right of the video player is a sidebar menu with categories: WEDNESDAY | MERCREDI, THURSDAY | JEUDI, INITIATIVES SHOWCASE/EXPOSITION DES INITIATIVES, FACES IN THE CROWD, and SPONSORS & EXHIBITORS/COMMANDITAIRES ET EXPOSANTS. Below the video player, there is a welcome message: "Welcome to the Summit 2011 Community" with the tagline "Integrating Perspectives: Healthy Work Environments, Healthy Outcomes, Healthy People". This is followed by an "About Summit 2011" section and an "About the online community" section. At the bottom left, there is a "News & Activities Stream" with filters for Content, Discussions, Ideas, and Members. At the bottom right, there is a "QWQHC Blog" section with several posts.

List fellow Summit Attendees

Buttons to: Session Schedules & video interviews of attendees

Pictures from the Summit

Latest Summit Group News

Latest Blog Posts

WEDNESDAY | MERCREDI

THUR

INITIATIVES SHC  
IN

FACES

7:00AM-7:45AM WELLNESS ACTIVITY | ACTIVITÉ DE MISE EN FORME

7:30AM-8:30AM REGISTRATION/INSCRIPTION

8:30AM-10:30AM OPENING REMARKS/REMARQUES LIMINAIRES

10:30AM-11:00AM NETWORKING

Wednesday | Mercredi

8:30am-10:30am Opening Remarks/Remarques liminaires

**Pamela Fralick**

Chair, Quality Worklife Quality Healthcare Collaborative Steering Committee; President and CEO, Canadian Healthcare Association, Ottawa, Ontario/présidente, Comité directeur de la Coalition pour la qualité de vie au travail et des soins de santé de qualité, et présidente-directrice générale, Association canadienne des soins de santé, Ottawa (Ontario)



**Traditional Opening/Inauguration traditionnelle**

**Ideas Into Action/Des idées à l'action**

**Rory Cohen**

Founder and President, Entelekey Inc., Wyncote, Pennsylvania/fondatrice et présidente, Entelekey Inc., Wyncote (Pennsylvania)



**Opening Keynotes/Allocution d'honneur**

**Hugh MacLeod**

CEO, Canadian Patient Safety Institute, Ottawa, Ontario/président-directeur général, Institut canadien pour la sécurité des patients, Ottawa (Ontario)



**Capturing the Joy!/Partagez la joie !**

**Karen Schmidt**

Health Education Team Lead, File Hills Qu'Appelle Tribal Council at the All Nations Healing Hospital, Fort Qu'Appelle, Saskatchewan/chef de l'équipe d'éducation sur la santé, Conseil tribal de File Hills Qu'Appelle, All Nations Healing Hospital, Fort Qu'Appelle, Saskatchewan



Related Session Resources

Include comments

**Session Presentation Slides PDF**  
[QWQHC-Summit-Program-2011-FINAL.pdf](#) (1.3 MB)  
4 seconds ago by Sixent Support  
[+ Comment](#) [✓](#) [✕](#) [▶ Details](#)

[Add File](#)

Discussions

Topics Posts ★ Featured

**Annika Laale** 3 days ago  
kjklj (4, 4) ▼

Last post 2 days ago  
by **Eva Szczerba**

---

**Sixent Support** 2 days ago  
test (1) ▼

Last post 2 days ago  
by **Sixent Support**

---

**Annika Laale** 3 days ago  
New online community (3) ▼

Last post 3 days ago  
by **Eva Szczerba**

[Add Topic](#) 1 2

Click on the buttons representing the session day & time -- the 'Session Page' will appear.

8:30am-10:30am Opening Remarks/Remarques liminaires

Pamela Fralick

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Add Topic 1 2

- ( 1 ) View session description & speaker information
- ( 2 ) Download session resources like presentation slides
- ( 3 ) Continue the session conversation by adding comments & in the Discussion Forum

Continue your conversations and debates with fellow Summit attendees in the online community's Discussion Forum



- ( 1 ) Review ideas
- ( 2 ) Comment & discuss ideas with others
- ( 3 ) Vote on ideas that you like (or dislike)
- ( 4 ) Contribute an idea!

The screenshot shows the 'Ideas' section of the QWQHC Online website. The page title is 'QWQHC Online | CQVT-SSQ en ligne'. The navigation menu includes 'Overview', 'Home | Accueil', 'Discussions', 'Ideas | Idées', and 'Members | Membres'. The main heading is 'Post Conference Ideas | Idées' with a sub-heading 'post-conférences'. There are links for 'Update' and 'Remove', and a '+ Add Idea' button with a '(4)' notification. The main content area contains a text box with the following text: 'We've all learned a lot from session speakers and from each other during the past few days in Toronto. How about sharing some of your ideas on how to continue to grow our collaborative below?' and 'Nous avons tous beaucoup appris de haut-parleurs de session et de l'autre au cours des derniers jours à Toronto. Que diriez-vous partager certaines de vos idées sur la façon de continuer à développer notre collaboration ci-dessous?'. Below the text box are links for 'Monitor via RSS', 'Monitor via Email', and 'Search Ideas'. The filter section shows 'All (1)', 'Newest', 'My Ideas (0)', 'Suggested (1)', 'Accepted (0)', 'Planned (0)', and 'Completed (0)'. There are checkboxes for 'Include completed', 'Include rejected', 'Only comments', and a 'Net rating' dropdown. The main list shows one idea: 'monthly teleconferences' by Tara Connolly, added 4 days ago. The idea description is 'We could have a monthly teleconference that addresses particular topics of interest.' There are 2 comments and 1 rating. The first comment is by Eva Szczerba, 3 days ago, saying 'Great idea! We will need to recruit some facilitators across the regions.' The second comment is by Tara Connolly, 3 days ago, saying 'I can think of a few people in our current network who would be great facilitators for this. It will be interesting to gauge the interest on this.' There is an 'Add Comment' button with a '(2)' notification. A 'Suggested' label with a '(3)' notification is also visible.