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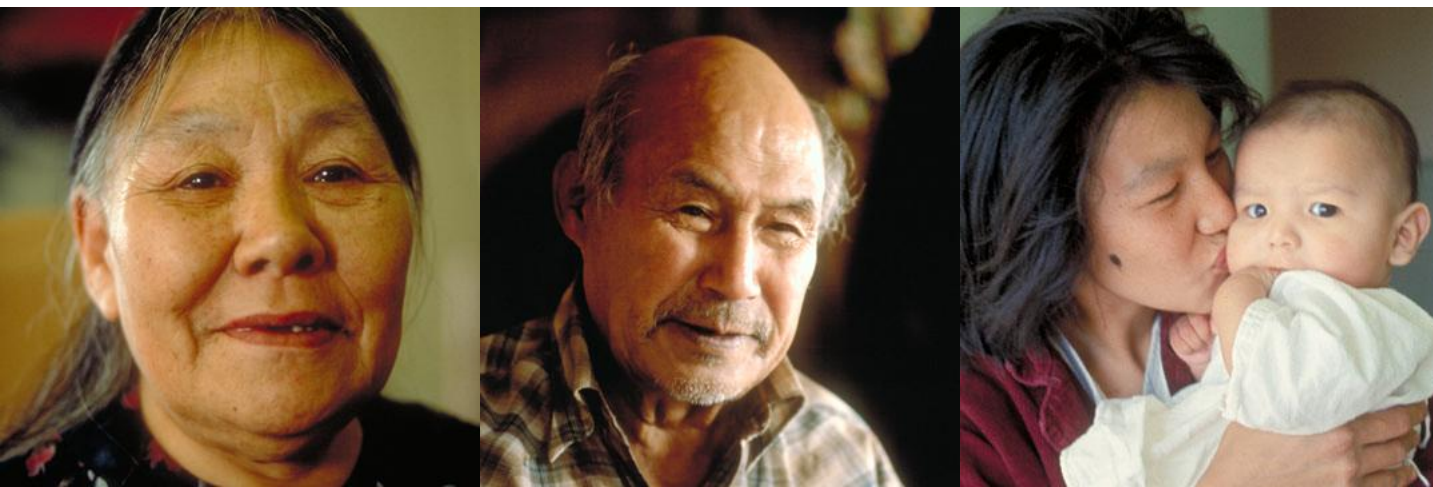
Santé
Canada

*Your health and
safety... our priority.*

*Votre santé et votre
sécurité... notre priorité.*

Exploring the Key Attributes of a Quality First Nations Health System

March 2, 2011
QIPF-WG



Canada 

What is Quality Improvement?

- Quality Improvement is a formal approach to the analysis of performance and systematic efforts to improve it.
- Quality Improvement is **more than** accreditation, quality assurance, audits, inspection or program evaluation...
- It aims for **progressive** and **sustained** improvements in the quality of health services, is rooted in **systems thinking**, follows a **continuous improvement** model, and **manages change**.



What is a systematic approach to Quality Improvement?

- macro (i.e. system level)
- meso (organizational or institutional level)
- micro (frontline level)



Why develop a quality Improvement Framework?

- Currently, Health Canada supports quality improvement initiatives (i.e. accreditation, tripartite agreements, infrastructure development, health human resources capacity building, etc.) which promote an effective, accessible and culturally relevant health system for FNI
- Consultations held with the First Nations and Inuit Health Branch (FNIHB) national office indicated a persistence of silos and continuing disconnects between policies, programs and activities
- These quality initiatives are proceeding relatively independently of one another, without an integrated branch level approach to FNI health system quality improvement
- FNIHB recognizes that a branch wide quality improvement framework is fundamental to achieving a high performing, efficient and integrated health care system.



What will the Quality Improvement Policy Framework accomplish?

- Articulate First Nations and Inuit Health Branch's commitment to improving the quality of First Nations and Inuit (FNI) health services
- Provide common vision, language and understanding of Quality Improvement for First Nations and Inuit Health Services
- Prepare a foundation for quality improvement action planning

BUILD PEOPLE CAPABILITIES
BUILD SYSTEM CAPACITY



Quality Improvement Policy Framework - Process Update

Progress to date:

- Fall 2009 – First Nations and Inuit Health Services Accreditation Policy Framework was approved by FNIHB senior management via BEC and the concept of a Quality Improvement framework was endorsed.
- Summer 2010 - Quality Improvement Policy Unit (QIPU) conducted an extensive literature evidence based review
- Summer 2010 – QIPU identified current QI initiatives, perspectives, successes, and challenges via a sampling of HQ key informant interviews
- Fall 2010 – QIPU established a Quality Improvement Policy Framework Working Group (QIPF-WG) to ensure the policy framework is evidence-based, reflective of existing experiences and developed / supported by internal and external partners and stakeholders.

Current Activities:

- Winter 2011 – Facilitate regional and external key informant sampling to identify current QI initiatives, perspectives, successes, and challenges.
- Winter 2011 – Develop communication and engagement strategies – internal/external



Quality Improvement Policy Framework - Next steps

Next Steps:

- Spring 2011 – Conduct visioning and dialogue session(s) with key stakeholders to validate quality improvement definitions, dimensions and priorities
- Summer 2011 – Validate draft Quality Improvement Policy Framework
- Fall 2011 – Present Quality Improvement Policy Framework to Senior Management for approval
- Winter 2012 - Facilitate action planning session with key stakeholders

