

Patients and Families First:

*Innovation and Collaboration
for Quality Healthcare*

Quality Improvement in Health Care



“Nurses put patients first - that’s what we’re here for. We also know the current system often fails patients. SUN’s Patient First Initiative is designed to support nurses, patients and members of the public who are trying to change the system, find ways of improving the system from the people who know best.”

Rosalee Longmoore, SUN President

SUN's Goal

Our goal is to take the ideas of nurses, other health providers, and patients and implement them to enhance the quality of service delivery and nursing practice environments.

How can we make this happen?

Patients and Families First Challenge



Patients and Families First Challenge

Objectives:

1. Improve Patient Care
2. Ensure a voice for the nursing team
3. Work with key stakeholders to improve care delivery

What Does The Challenge Involve?



Two \$10,000 Awards:

- 1. Nursing Award** (SUN member/SUN member-led nursing group)
- 2. Patient/Public Award** (Patient/Member of the Public/Patient Advocacy Group)

And the Award goes to....

The award is determined by an **External Advisory Committee**, including representatives from the public, patient advisory groups, nursing associations and academics, the Ministry of Health, and the Health Quality Council.

Criteria for Evaluation?

Patient-Centredness - **10%**

Originality - **10%**

Collaboration - **20%**

Impact - **20%**

Spreadability – **20%**

Sustainability – **20%**

Measurement and Evaluation

Number of Challenge Applications

Patients - **43**

Patient Advocacy Groups - **5**

SUN members - **42**



Innovation Ideas

- OCATS patient Care Kit and Journal
- Reduce medication administration errors
- Coordinator to fully implement the Baby Friendly Initiative
- Reducing separation anxiety for families separated from newborns due to NICU admission through technology

Innovation Ideas in Development...

- Enhanced discharge planning and follow-up
- Advance patient education and knowledge of timely healthcare issues through a waiting room display
- Seniors Fall Prevention Program

Innovating Across Regions

Regions: **Cypress**

Kelsey Trail

Keewatin Yatthe

Mamawetan

Sunrise



Collaboration



Nursing Innovators



Tools for Quality Innovation







Thank-You



Questions?