



Introducing Quality of Worklife Innovative Practices!

We've heard that you want a place to share your success stories...the QWQHC is pleased to introduce Quality of Worklife Innovative Practices. This tool—an easy-to-use online database—is designed to connect Worklife Champions across the country and facilitate the exchange and spread of worklife initiatives across the Canadian healthcare system. A few Champions have already made a submission; check out our [inventory](#) to read them, and [submit your practice today!](#)

Summit Proceedings Available on Website

Proceedings from the 3rd annual QWQHC Summit held in Ottawa, Ontario on March 3-4, 2009 are [now available](#). Also, visit <http://www.f2fe.com/qwqhc/2009/> to access great resources including speaker presentations, audio files, and other Summit-related documents.

The screenshot shows the website's navigation menu on the left with items like 'About Us', 'Quality of Worklife Innovative Practices', 'Healthy Healthcare Leadership Charter', 'Library', 'Publications', 'Indicators of Healthy Workplaces', 'Take Action Toolkit', 'News and Events', 'Media Room', and 'Related Links'. Below the menu are two buttons: 'Sign-up for our E-Bulletin' and 'Sign the Healthy Healthcare Leadership Charter'. The main content area is titled 'Quality of Worklife Innovative Practices' and includes a 'Purpose' section, a 'Definition' section, and three buttons: 'Browse Inventory', 'Submit a Practice', and 'Contact Us'. A 'Font Size' control is also visible.

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Healthy Healthcare Leadership Forum: Summary Report Available on Website

The QWQHC hosted the Healthy Healthcare Leadership Forum in Toronto on March 27, 2009. Forty-four representatives from Charter Signatory organizations attended the Forum to provide feedback and reflection on the uptake and use of the Healthy Healthcare Leadership Charter to date. Additionally, attendees identified QWQHC activities that would have a high impact in supporting Quality of Worklife Champions in their work.

Access the rich discussion captured in the [Forum Summary Report](#) to deepen your understanding of the priorities and challenges faced by organizations who have signalled their commitment to improve Quality of Worklife for their staff by signing the Healthy Healthcare Leadership Charter. Also available are the [Executive Summary and Key Messages](#) from this event.

Featured Stories: Canadian Quality of Worklife in Action

Read our summer success stories featuring Quality of Worklife Champions: [Greta Cummings](#), [Mélanie Lavoie-Tremblay](#), and [West Park Healthcare Centre](#).



QWQHC National Partner Updates

Canadian Federation of Nurses Unions

In October 2008, Health Canada approved a proposal by the Canadian Federation of Nurses Unions to implement nine pilot projects designed to increase the recruitment and retention of nurses across the country. Collectively the pilots are known as [Research to Action: Applied Workplace Solutions for Nurses](#). The pilots involve innovative strategies that bring research to action, including programs that address staffing ratios to enhance the quality of patient care, systems to offer support to new nursing graduates, and educational opportunities for professional development. All projects are workplace-based and have been developed in partnership with employers, unions, and governments in each jurisdiction.

What Can I Do?

The tremendous power for change comes from all stakeholders speaking with one voice and continuing to work together. Here are a couple of ways that you can help:

- Champion the QWQHC Action Strategy [Within Our Grasp](#) in your organization or jurisdiction: We can provide copies of key materials and presentation templates. We may also be able to participate in brainstorming sessions with your group to do more.
- Contribute knowledge (stories, practices, research, tools) to the QWQHC: Send your contribution to the QWQHC office at information@qwqhc.ca and we may include them as features on our website.

Feedback and comments

We hope you enjoyed this e-bulletin. It is produced and distributed quarterly. As always, we appreciate hearing from you. If you would like to comment on anything you have read or have ideas for future contributions contact:

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